

CCTvenuesNews

November 2018



Message from Chief Executive Officer Caroline Bull

Dear Friends,

It's a pleasure to be contacting you to share some of our latest news. For CCT Venues it has been a busy, successful and enjoyable year so far!

We started 2018 by completely redesigning and refurbishing our venue on Marsh Wall and created CCT Venues-Docklands. In over 25 years of opening and operating venues, I am most proud of this one.

The redesign was undertaken by a small internal, inspired team. Unlike larger organisations we do not employ interior designers but instead work with local craftspeople, small, quality builders and our own team, pooling ideas on layout, design and IT. As a result, this venue is warm and stylish and much loved by the team that helped to create it. Theming the space around the historic Docklands location and using huge wall coverings depicting traditional working scenes, plus reclaimed wood and natural materials in the restaurant finishes, and state-of-the-art technology to the rooms, helped create the result we wanted.

I am also delighted with the new outside terrace, which has been adorned with an igloo ready for Christmas! We have received a very positive response from our clients who have given fantastic feedback – reflected in budget-beating bookings for many months ahead.

As well as strong commercial performance with growth in both our City and Canary Wharf locations, other areas I am proud of include our on-going commitment and recognition in the areas of sustainability and gender equality. Once again, we have been shortlisted for high-level recognition in the Clean City Awards for our contribution to reducing waste and increasing recycling. One such example is this year we are replacing our delegate pens (we use about 75,000 a year) with pens made from natural fibres rather than non-recyclable plastic. We have also undertaken a programme across the business to reduce our carbon footprint year on year with ambitious new targets for 2019.

We were also recognised in the London Venue Awards in October, receiving a Silver Award for Employing Women and Gender Equality. I am fortunate to have never been held back from achieving my ambitions because of prejudice and I am delighted to be part of an organisation which actively supports the development of women and people from minority groups. At CCT Venues we simply look for talent and passion and this, as we all know, comes in many different shapes and sizes. In my view a diverse organisation is a rich organisation.

I hope you enjoy reading some of our features and look forward to seeing you at one of our venues soon.

Warm regards,

Caroline

A handwritten signature in black ink that reads "Caroline L. Bull".

Caroline Bull
Chief Executive Officer

Introducing our new faces



Ivari Kare

General Manager,
Central London venues



Hannah Smith

Assistant General Manager,
Central London venues



Andrea Mantovani

Event Manager,
Canary Wharf venues

Ivari Kare

Ivari began his hospitality career in 2001 in Estonia. He moved from catering to the hotel industry, where he worked front of house, before taking on sales and hotel management roles. His career has also involved working and training teams in Breda (The Netherlands), New York and Washington DC.

Ivari joined CCT Venues in August 2018 as the General Manager for our Central London venues and is looking after our Barbican, Farringdon and Smithfield sites, delivering excellent customer service with a team of 25.

“The secret of great customer service is the attention to detail,” he says. “The customer journey involves so many variables and it’s crucial to hit all the right notes to get the best results. Building relationships with customers based on respect, trust and mutual understanding is a key to successful and long-lasting partnership.”

Hannah Smith

Hannah started with CCT Venues in February 2018 as Senior Events Manager for Canary Wharf and then was promoted in August to Assistant General Manager for our Central London venues. Her main responsibilities are deputising for the General Manager in his absence, managing the events team at Barbican, Farringdon and Smithfield, and managing accounts and daily diaries for each venue.

Hannah’s background is in hotels, having worked for Marriott for 10 years in sales and events. During this time, she managed a number of high profile clients such as ATP, Panasonic during the London Olympics 2012, Karcher, Heineken, and international cricket and football teams.

Andrea Mantovani

After leaving Italy as a professional football player for UEFA European Championship League teams Brescia Calcio and Feralpi Salò, Andrea started his hospitality career with CCT Venues in 2014 as a member of the front of house team.

Andrea was promoted to Events Assistant in 2014, Events Coordinator in 2015, Event Executive in 2016 and Senior Event Executive in 2018 for our Canary Wharf venues.

Having shown a huge amount of dedication and hard work, Andrea was once again promoted to his current position of Event Manager managing a team of four and overseeing clients’ events at our Canary Wharf venues.

Two top honours at the London Venue Awards

We believe in recognising and nurturing talent, and take pride in our inclusive, diverse business.

As Caroline’s intro mentioned, we were thrilled to win the London Venue Awards Silver Award for Employing Women and Gender Equality.

We were also delighted that our newly refurbished CCT Venues-Docklands site was shortlisted in the ‘Best New or Refurbished Venue’ category.

The quality of entries this year was outstanding with some fantastic displays of expertise, creativity and innovation, setting the benchmark for all those working in London’s iconic venues.

Get into our igloo!



We've launched a new range of Christmas packages at CCT Venues-Docklands, especially designed for groups of 25 to 150 people.

We have several great spaces available including our very own waterfront terrace complete with a fabulous heated igloo!

Prices start from £29.95 for a three-course festive buffet or Bottomless Bubbles package for two hours.

For more information, please call 0808 168 1168 or email enquire@cctvenues.co.uk

Enjoy 25% off at CCT Venues Docklands

To the end of December 2018, CCT Venues-Docklands is offering new clients a 25% discount on our day delegate rate or room hire bookings with a minimum booking value of £750.

For more information on the promotion, please call 0808 168 1168 or email enquire@cctvenues.co.uk



Spotlight on: Wood Wharf

Our Docklands site is within easy reach of London's bustling Canary Wharf. And now the area right on its doorstep, billed as Wood Wharf, is set to become another of the capital's most exciting business districts.

The Canary Wharf Group (CWG) is pressing ahead with Phase 3 of this 700,000 sq ft development, and work is expected to start in June next year. It seems Brexit and

the softening of the residential apartment market in London isn't having an impact on the plans.

This next stage will see the construction of seven new buildings, of which 390,000 sq ft. will be offices, 165,000 sq ft residential and 235,000 sq ft retail and leisure use.

Industry insights

Are these the most sustainable venues in the world?

Our Operations Director James Russ recently joined a Culinary Study Tour to fellow IACC member-venues in Sweden – including several that specialise in sustainable practices.

[Find out what he learned on his travel.](#)

Lights! Camera! Venue?

From Big Brother to Bond movies, our London venues have starred in a glittering line-up of films and TV series.

[Find out more in our special feature.](#)

Seven things you need to know when booking a London training venue

Keen to find out how to find the perfect place for a training session in the capital? Look no further.

[Here's our expert advice.](#)

Eight ways to choose the perfect conference venue for your next event

If you're organising a conference, you need to read this story.

[Check out our eight-step guide to getting the right venue every time.](#)

Socialise with us!

We would like you to join our growing online communities on Facebook, Twitter, LinkedIn and Instagram. Stay up to date to receive special offers and news from us.

Please also help us to update our mailing list. If your details have changed or you do not want to receive further emails from us, please send an email to marketing@cctvenues.co.uk

VenuesCCT

CCTVenues

cct-venues

CCTVenues

For enquiries, please contact our Sales Team on **0808 168 1168** or email enquire@cctvenues.co.uk